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Realizing a sustainable future through surprising and inspiring digital transformation that transforms society and industry

The NTT Communications Group, as the core company responsible for the corporate business of the NTT DOCOMO Group, is driving the digital transformation of society and industry under its “docomo business” brand. Our role is to ensure that networks, as communications infrastructure, operate safely and securely while connecting people, communities, and businesses through technology to generate new value that contributes to the realization of an affluent society.

Under the Sustainability Policy formulated in 2021, we have set four Priority Areas—“society,” “the environment,” “human resources,” and “governance”—for achieving net-zero greenhouse gas emissions from our business activities by 2030 and from our entire supply chain by 2040. Under “society,” we are working to address social issues through technological innovation, such as by providing tsuzumi, a large language model with world-class Japanese language processing performance despite its light parameter size, and a dedicated APN service that allows for the IOWN® concept to reduce power consumption by replacing electrical signals with optical signals. In addition, by providing a recirculating land-based aquaculture system that combines cutting-edge filtration technology with ICT, we contribute to improving the sustainability of the primary industry and revitalizing local communities. Under “the environment,” we are promoting the development of Green Nexcenter®, Japan’s first ultra-energy-saving data center that uses a liquid cooling system to cope with the increased power consumption and high heat generated by the expanding use of generative AI and rapid development of GPUs. Since meeting these challenges is supported by the area of “human resources,” we are fostering diversity and autonomy by promoting diversity, equity, and inclusion throughout the NTT Communications Group. The Priority Area of “governance” must also be strengthened in order to maintain business activities sustainably. We will therefore continue to enhance our compliance risk management and information security while working with our partners to address business risks throughout the value chain, thereby reinforcing the overall sustainability of our business.

As the role of telecommunications and digital technologies in society has become increasingly important, we see CX as integral to our efforts. We will continue to grow into a company that delivers surprises and excitement beyond customer expectations and will work with our customers to take on the challenges of achieving a safe, secure, and sustainable future.

Katsushige Kojima

Representative Member of the Board
President & CEO
NTT Communications Corporation

